LOVE
BEAUTY
GATLEY

TERMS OF SERVICE

BY BOOKING WITH US, YOU ACCEPT THE FOLLOWING TERMS OF SERVICE:

IT IS THE CLIENT'S RESPONSIBILITY TO READ AND WILL FOLLOW OUR **TREATMENT GUIDELINES & ADVICE** PRIOR TO APPOINTMENTS.

PLEASE BE ON TIME FOR YOUR APPOINTMENT. LATE ARRIVALS MAY RESULT IN A SHORTER TREATMENT HOWEVER YOU WILL STILL BE CHARGED THE FULL TREATMENT AMOUNT.

WE RESERVE THE RIGHT TO CHARGE A LATE CANCELLATION FEE OF 50% OF YOUR TREATMENT COST IF YOU CANCEL WITHIN 24 HOURS OF YOUR APPOINTMENT TIME. IF YOU DO NOT SHOW OR CANCEL WITHIN 1 HOUR OF YOUR APPOINTMENT, WE WILL CHARGE A 100% CANCELLATION FEE/ REDEEM YOUR GIFT VOUCHER.

IF YOU HAVE A GIFT VOUCHER PLEASE BRING IT WITH YOU TO REDEEM AS PAYMENT. PLEASE INCLUDE YOUR VOUCHER CODE ON YOUR BOOKING NOTES.

OUR TEAM WILL NOT ACCEPT ANY FORM OF ABUSE, AND SHOULD YOUR BEHAVIOUR OR LANGUAGE BE DEEMED INNAPROPRIATE YOU WILL BE ASKED TO LEAVE THE SALON.

WE RESERVE THE RIGHT TO REFUSE TREATMENT.